

COVID-19 UPDATES

SAMHSA COVID-19 EMERGENCY AWARD UPDATE

CBC's COVID-19 Emergency Award via the [Substance Abuse and Mental Health Services Administration](#) (SAMHSA) is now operational in all five NYC boroughs thanks to direct services provision from seven IPA network provider agencies. Meanwhile, IPA partner [Coordinated Behavioral Health Services](#) (CBHS) is similarly connecting the delivery of SMI, SUD and "less than SMI" services to the Lower Hudson Valley via thirteen of its network provider agencies.

Programming will continue to target underinsured individuals through May 2022, functioning as a funder-of-last-resort to preserve continuity of care for populations that are especially vulnerable to COVID-19 contraction and other social determinants that negatively affect health. Since program implementation began in late August 2020, nearly 1,400 unique individuals have been served by associated agency staff, totaling over \$600K spent on NYC communities and an additional \$250K in the Lower Hudson Valley.

In addition to funding treatment services, the SAMHSA grant required the development and implementation of a COVID-19 Self-Care Training Series by and for behavioral health staff across NYS. See the "[Training Institute](#)" section of this CBC Bulletin for more information on the corresponding training series.

NYS O-LOV PROGRAM: 70K COVID-19 VACCINATIONS... AND COUNTING!

A vaccination program developed and managed by the [NYS Office of Mental Health](#) (OMH) in partnership with the [NYS Office of Addiction Services and Supports](#) (OASAS), has administered more than 70,000 COVID-19 vaccines to clients and staff of the two agencies, as well as those from other health and human services agencies. The "[O-Agency Link-Outreach-Vaccinate](#)" (O-LOV) program offers COVID-19 vaccines to all staff and clients served in New York State voluntary healthcare provider programs.

OMH provided vaccination clinics at many of its facilities across the state. To accommodate more people and make the vaccine more accessible, OMH's psychiatric centers have held more than 300 mobile clinics across the state, delivering more than 18,000 doses to clients and staff of the services agencies.

The O-LOV program provides vaccination clinics throughout the State at OMH Psychiatric Centers and mobile events, including van-based services and outpatient provider sites. Many appointments remain open across the State for clients and staff. To schedule an appointment for yourself, a client, a friend or family member, please visit the Individual Scheduling section of the [O-LOV website](#).

FUNDING OPPORTUNITIES

SAMHSA GRANT OPPORTUNITIES

The [Substance Abuse and Mental Health Services Administration](#) (SAMHSA) has announced a new Community Mental Health Center (CMHC) grant opportunity. The purpose of this program is to enable community mental health centers to support and restore the delivery of clinical services that were impacted by the COVID-19 pandemic and effectively address the needs of individuals with serious emotional disturbance (SED), serious mental illness (SMI) and individuals with SMI or SED and substance use disorders, referred to as co-occurring disorder (COD). SAMHSA recognizes the needs of individuals with behavioral health conditions—including minoritized populations and economically disadvantaged communities—have not been met during the pandemic and that CMHC staff and other caregivers have been impacted.

SAMHSA plans to issue hundreds of awards of up to \$2.5M per year for up to two years. Applications are due on May 21st. Learn more about this opportunity [here](#).

NYS CARES GRANT OPPORTUNITY

The [NYS Education Department](#) has allocated funding from the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act to Binghamton University and Fordham University to

launch the New York State Cares for Communities (NYSCFC) initiative, designed to leverage support in identified communities most adversely impacted by the coronavirus pandemic. NYSCFC will build upon the existing resources and experience of community-based and faith-based partners supporting regional capacity to address the needs of families related to the pandemic. This funding is designed to support nonprofits serving communities hardest hit by COVID-19 across the state.

The COVID-19 pandemic has deeply impacted New York's students, who have suffered from protracted social isolation, struggled with remote learning, experienced personal and community loss of connection, witnessed ongoing civil unrest, been impacted by economic hardship and for many, lost loved ones. Through partnerships with community-based and faith-based agencies, NYSCFC will support the distribution of CARES Act funds so that services and support for students and families can be put in place without further undue suffering and lost instruction.

NYSCFC will provide support and help build capacity for:

1. parent and family engagement,
2. alignment and leveraging of resources in partnership with school districts, and
3. addressing the stress of remote learning while also meeting social-emotional and mental health needs of students, families and staff members,

with particular focus placed on addressing the needs of special populations and demographic groups most adversely impacted by the coronavirus.

NYSCFC will build upon the resources available through the NYS ED CSTACs to expand social-emotional and mental health professional development and training to school staff and community providers to further enhance this effort. Resources will be available through the [NYSCFC website](#).

Downstate, Fordham University has received a \$1.25M NYS ED contract to help leverage resources and allocate funding to regions identified based on data related to the pandemic that highlight areas with the most adverse impacts of the coronavirus.

501(c)3s with a track record of serving children and families may apply for an award of \$10K - \$25K in one or more of the following areas:

1. Academic enrichment to stem learning loss for an enrolled group of students,
2. Social emotional learning and/or mental health services for students,
3. Digital literacy for students and/or families, and/or
4. Family services such as job readiness/placement or family education workshops.

Proposed initiatives and/or programs should supplement existing services

provided by the organization. Funding may cover more than one program area, but organizations may only submit one application.

Notice of Intents are strongly encouraged by June 4th, while formal applications and budgets are due June 18th. Applicants can email mdevivio@fordham.edu with any questions.

ADMINISTRATION FOR COMMUNITY LIVING GRANT OPPORTUNITY

The [Administration for Community Living](#) (ACL) is funding an initiative to support the development and enhancement of Network Lead Entities (NLEs) which are providing key access functions within a community such as coordination of information and referral, screening, care coordination, care transitions, eligibility and enrollment and person-centered planning.

A growing share of community-based organizations (CBOs) are coordinating or participating in community-based networks of various types and orientations to create and respond to an increasing demand from health sector organizations that seek services and supports at volumes, scopes and geographic areas larger than a single CBO can typically meet. This has given rise to the emergence of the community integrated health network (CIHN) and the network lead entity (NLE) that resides at the CIHN's core.

The intent of this funding opportunity is to provide funding directly to NLEs to build their network maturity and align their service capabilities in order to contract with health care sector entities (e.g., accountable care organizations, health plans, managed care organizations, hospitals, health systems) to coordinate and streamline access to all health and social service options so that individuals can obtain the care they need through a single intake, assessment and eligibility determination process.

ACL anticipates funding ten awards between \$250K and \$350K over a 24-month project period.

Applications are due June 1st. More information available [here](#).

HRSA APPLICATIONS FOR NEW NATIONAL HEALTH SERVICE CORPS-APPROVED SITES

The [Health Resources and Services Administration](#) (HRSA) is accepting applications for eligible health care facilities interested in becoming new [National Health Services Corps](#) (NHSC)-approved sites. Eligible sites must provide comprehensive primary health care services to individuals in [Health Professional Shortage Areas](#) (HPSAs).

NHSC-approved sites are eligible to hire clinicians participating in the NHSC Scholarship and Loan Repayment Programs. Under these programs, primary care, dental and behavioral health clinicians

may receive scholarships and loan repayment funds in return for a commitment of two years' service at an NHSC-approved site. This year, the American Rescue Plan Act provided \$800 million in new funding for the NHSC program, which HRSA states will support the largest number of NHSC clinicians ever.

Applicant sites may include, among others:

- Community outpatient clinics (hospital-affiliated or not);
- Private practices (individual or group); and
- Substance Use Disorder Treatment Facilities.

The full eligibility requirements are available [here](#). For this opportunity, applicants should either:

- Have never received approval for NHSC (which may include sites that have applied and had their application denied or cancelled); or
- Be currently an inactive NHSC site, due to expiration or past compliance issues.

Behavioral and mental health providers are required to practice in a community-based setting that provides access to comprehensive mental and behavioral health services. NHSC sites that do not offer all required services must demonstrate a formal affiliation with a facility that provides these services. Applications will be accepted until May 25th. Further information, including the

Site Reference Guide and past webinars, can be found on the HRSA website [here](#).

NYC DOHMH PUBLISHES CONCEPT PAPER PRIOR TO RFP SUPPORTING CHILD CARE COORDINATION

On May 5th, the [NYC Department of Health and Mental Hygiene](#) (DOHMH) Bureau of Children, Youth, and Families released a Concept Paper outlining a forthcoming Request for Proposals (RFP) for the provision of High Fidelity Wraparound (HFW) services to youth with mental health needs and cross-system involvement. HFW is an evidence-based model of care coordination for children with serious mental health needs who are also involved in the child welfare, juvenile justice or special education systems, intended to improve mental health outcomes and lower rates of hospitalization and residential treatment.

DOHMH intends to select up to three contractors to provide HFW to youth between the ages of 12 and 21 and their families in the Bronx, Brooklyn and Queens. Each contractor will establish one team of three staff to serve a caseload of 10-12 youth and their families at a time. Medicaid enrollment will not be required to receive HFW, and services will be voluntary.

Contractors will be responsible for:

- Establishing and overseeing a HFW team that consists of a care manager, family peer partner and youth peer partner;

- Collaborating with all parties responsible for the referral and enrollment of youth to the HFW team;
- Providing HFW services in the home or community, based on recipients' preference;
- Ensuring HFW staff fully participate in training, coaching, supervision and workforce credentialing required for individuals to practice this model to fidelity;
- Implementing a standardized system for data collection and reporting;
- Ensuring the agency has ability to bill Medicaid for Medicaid-billable services associated with HFW services;
- Participating in evaluation activities, aligned with national and state efforts, to assess the model; and
- Participating in forums with government and other stakeholders to engage in shared learning and inform systems coordination and improvements.

Contracts are expected to last for nine years, contingent on the availability of funding. Contracts will start in January 2022. DOHMH will provide over \$6M in total funding for the program (\$856,281 annually for the first three years, reduced to \$587,088 per year for the remaining six years). DOHMH seeks feedback from the provider community on potential payment structures for the described services.

The Concept Paper is available [here](#). Written comments may be submitted through June 19th to RFP@health.nyc.gov with the subject line "High Fidelity

Wraparound Concept Paper." DOHMH anticipates releasing the RFP in summer 2021, with a deadline for applications in early fall 2021. Award decisions are expected to be announced in late fall 2021.

IN THE NEWS...

MAY IS MENTAL HEALTH AWARENESS MONTH

In recognition of Mental Health Awareness Month, the [National Alliance of Mental Illness](#) (NAMI) is amplifying the message of "You Are Not Alone." NAMI is spending the month focusing on the healing value of connecting in safe ways, prioritizing mental health and acknowledging that it's okay to not be okay.

Throughout the month, NAMI is featuring personal stories from real people experiencing mental health conditions. By reading about lived experience, NAMI aims to make people feel less alone in their mental health journeys and increase awareness about mental illness.

Share your story with NAMI [here](#) and read the stories of others [here](#). And don't forget to register for the [NAMI Walks Your Way](#) virtual event on May 22nd!

Meanwhile, the [National Council for Mental Wellbeing](#) has created a [new toolkit](#) for employers' use this Mental Health Awareness Month and beyond.

SAMHSA UPDATES

New Resource Page for Older Adults

The [Substance Abuse and Mental Health Services Administration](#) (SAMHSA) has updated its [resource page for older adults](#). Providers serving elder populations may find the new page a useful tool.

Statement on 42 CFR Part 2 Amendments Process

SAMHSA is working with the [HHS Office for Civil Rights](#) on a Notice of Proposed Rulemaking to address the changes required by the CARES Act, to the 42 CFR part 2 regulations governing the confidentiality of substance use disorder patient records and intends to publish these amendments later this year in the [Federal Register](#), having sought comments from the public. Until new regulations are promulgated, the current 42 CFR part 2 regulations remain in effect.

DOH DELAYS TRANSITION OF ADULT BH HCBS TO CORE SERVICES

On May 5th, [NYS Department of Health](#) (DOH) announced that the planned transition of the current Adult Behavioral Health Home and Community Based Services (BH HCBS) to a new service array called Community Oriented Recovery and Empowerment (CORE) services will be delayed from its previously scheduled implementation date of June 1st. With this transition, which is pending [Centers for Medicare and Medicaid Services](#) (CMS) approval, DOH intends to simplify the service array by consolidating

and eliminating certain services and to increase utilization by removing administrative requirements that have resulted in lower-than-expected service utilization.

DOH indicated that the implementation delay is a result of the federal American Result Plan Act, which contains a one-year increase to the Federal Medical Assistance Percentage (FMAP) for HCBS services of 10 percentage points. If services were transitioned away from HCBS, NYS might be unable to utilize this opportunity on those services. NYS is still working with CMS to understand these new opportunities and the conditions imposed on the receipt of such funding.

DOH will notify relevant stakeholders, including Health and Recovery Plans (HARPs), HIV Special Needs Plans (SNPs), Health Homes, Care Management Agencies and service providers, when the revised CORE services implementation and timeline information is available. In the meantime, all stakeholders must comply with existing Adult BH HCBS policies. Questions may be submitted to Adult-BH-HCBS@omh.ny.gov, OMH-Managed-Care@omh.ny.gov and/or PICM@oasas.ny.gov.

TELEHEALTH REGULATORY FLEXIBILITIES EXTENDED

On April 19th, Governor Cuomo again issued an Executive Order maintaining regulatory relief for telemental health

services furnished via NYS OMH-licensed, funded and designated programs. The thirty-day extension assures reimbursement for these virtual/remote encounters through May 19th.

DR. JORGE PETIT KEYNOTES AT HANYS, JANIAN GRAND ROUNDS

CBC President & Chief Executive Officer Dr. Jorge Petit delivered remarks as the keynote speaker at the [Healthcare Association of New York State](#) (HANYS) and delivered Grand Rounds at [Janian Medical Care](#) on May 6th and 7th, respectively. In both addresses, Dr. Petit presented on the key findings from CBC's [Telemental Health Position Paper](#), citing both the pandemic's impact on the accessibility and delivery of community-based behavioral health services and how [Innovative Management Solutions NY](#) (IMSNY) positioned itself to ease the pivot to virtual and remote care for CBC IPA member agencies at the pandemic's height. Finally, Dr. Petit outlined next steps for the sector to determine the "correct" mix of in-person and telemental health services once the pandemic ends and the role various stakeholders have to play in seeing it to fruition. The HANYS keynote slide deck is available [here](#) for review.

DR. BIANCA NGUYEN AUTHORS CHAPTER OF APA'S HANDBOOK OF PSYCHIATRIC EDUCATION

The second edition of the [American Psychiatric Association](#) (APA)'s Handbook

of Psychiatric Education was published in March and features the writing of CBC Public Psychiatry Fellow Dr. Bianca Nguyen. The volume's first chapter, "Principles of Adult Learning" was authored by Dr. Nguyen in collaboration with Dr. Melissa Arbuckle, Columbia Medical School's Residency Program Director. Preview and purchase the APA's Handbook [here](#).

CARE COORDINATION SERVICES

CBC HH CMA BI-ANNUAL NETWORK SURVEY

CBC Health Home (HH) is grateful to the 30+ HH Serving Adults and HH Serving Children care management agencies (CMAs) that completed its bi-annual network survey last month. Responses have allowed CBC HH to assess each borough's array of CMA service specialties and language capacities. The full network survey findings will be presented at the next CBC Network Provider meeting.

HEALTH HOME NETWORK PROVIDER MEETING

CBC will host its quarterly Network Provider meeting on Friday, June 25th from 9:30-11:00am over Zoom. All HHSA and HHSC care management staff are invited to attend. Attendees will receive updates from CBC HH Operations, Quality Performance Management and Finance departments. [Click here](#) to register.

SPECIALTY MENTAL HEALTH CMA Q&A SESSION

On April 30th, CBC HH hosted an open Q&A session for Specialty MH CMAs. This was an opportunity for newly designated HH+ providers to assemble and discuss emerging best practices. Representatives from 15 of 24 SMH CMAs attended, discussing topics that ranged from hiring challenges and staffing waiver requests to member eligibility, as well as clinical discretion requests of managed care organizations and single points of access. As “provisionally” designated HH+ providers progress to full designation, CBC HH will implement a Quarterly HH+ Operations Meeting—agencies will be canvassed shortly to gauge interest and assess availability.

HEALTH HOME REDESIGNATION AUDIT

On May 17th, CBC will commence a virtual week-long audit for HH redesignation for its HHSA and HHSC programs. CBC has received its entrance packet and followed up with CMAs serving members tied to the chart audit. Any questions relating to the audit can be directed to CBC HH Director [Melissa Martinez](#).

HHSC HCBS AUDIT

On March 29th, CBC HHSC’s HCBS audit concluded for its inaugural year. NYS Department of Health (DOH) auditors asserted that the transition from former waiver programs to the CBC HHSC program had ensured continuity of care with no major gaps in service for associated

members. CBC HHSC’s 1915(c) waiver agencies ([JCCA](#), [The Jewish Board](#), [Saint Dominic’s Family Services](#) and [The Child Center of New York](#)) have been a particular credit to this process. CBC HHSC is awaiting the final audit summary report from NYS DOH and will share it with these CMAs and the network at large upon receipt. Meanwhile, the subsequent HHSC HCBS audit for CMA activity from April 2020 to March 2021 is expected to begin this summer.

HHSC COMPREHENSIVE ASSESSMENT NOW AVAILABLE IN FOOHOLD

In partnership with [Foothold Care Management](#) (FCM), CBC has recently rolled out the HHSC Comprehensive Assessment in the FCM platform. HHSC CMA users are now able to complete the Comprehensive Assessment within the FCM system, no longer needing to utilize the fillable PDF form. Note that there are no major clinical changes to the assessment itself, as the built-out version in FCM resembles the corresponding form and includes time-saving skip logic. Please contact CBC HH IT Manager [Christopher Small](#) with any questions.

QUALITY PERFORMANCE MANAGEMENT (QPM)

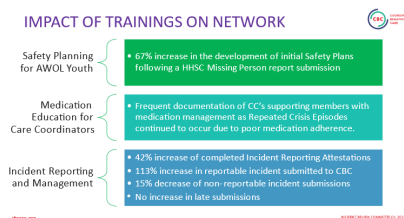
HH INCIDENT REVIEW COMMITTEE MEETING

On April 29th, CBC QPM hosted its Q1 2021 Incident Review Committee meeting

to review the 83 incidents that have been reported to the NYS Department of Health (DOH) thus far.

The most common incident types were “Crime Level 1” for HHSA and HHSC programs and “Repeated Crisis Episodes” for Adult Home Plus (AH+) Pathway Home™ and Health Home programs. In response to the Crime Level 1 incident type being one of the most reported incidents in 2020, CBC QPM collaborated with [CASES](#)’ Health Home Plus program to present a value-add training on the criminal justice system during Virtual Office Hours on May 14th.

Trainings can be an essential education and learning tool to refine care management skills in response to incidents. This is evidenced by key outcomes (as shown below) from 2020 HH trainings. As a reminder, all HH trainings are recorded and uploaded to Box for CMA accessibility.



The next IRC meeting is scheduled for July and will review Q2 2021 trends of incident data. All HH CMAs are invited to attend— if interested, please email CBCQPM@cbc.org.

INTRODUCTION OF IRAMS

On April 1st, the NYS DOH, launched its new Incident Reporting and Management System (IRAMS), located in the [Health Commerce System](#) (HCS), to replace the paper-based process for reporting critical incidents, grievances and complaints. Approved users can access IRAMS [here](#). The new reporting system is utilized by both HHSA & HHSC programs, but AH+ members who reside in the community and experience an AH+ specific incident type should continue to submit the AH+ Specific Incident paper form. CMAs are required to submit all reports through the IRAMS (or to CBC QPM for AH+ Specific Incident Types only) within 24 hours of discovery.

Each CMA should have already identified a few Points of Contact (POCs) who have access to IRAMS. For larger CMAs with multiple sites/programs across boroughs, CMAs can request additional staff user access to IRAMS to ensure an effective and timely workflow for incident reporting. Not all care managers need user access to IRAMS, and CMAs should apply the minimum necessary rule to selecting additional staff (leadership and direct care staff) to view and report incidents in IRAMS. Once identified, the CMA must email CBCQPM@cbcare.org the staff members' names, titles, HCS User ID (if available), phone number and email address. Upon notification of CBC approval, CMAs can provide access to additional requested staff. CBC will provide additional guidance for accessing IRAMS via email shortly.

IPA QUALITY OVERSIGHT / CLINICAL INTEGRATION COMMITTEE MEETING

On April 8th, the CBC IPA Quality Oversight/Clinical Integration Committee (QOCIC) convened for an update from [Innovative Management Solutions New York](#) (IMSNY) on various IPA offerings ranging from data and information management solutions to shared learning content across the network—underlining IMSNY's value as a management service Organization (MSO) that can leverage the size of the network to act as a conduit for group purchases, contracts and other resources that can deliver cost savings via discounts to IPA network agencies. See the ["Technology & Data Analytics"](#) section of this CBC Bulletin for more information.

CBC's comprehensive Quarterly Network Provider Report was also introduced and shared with the committee to solicit feedback before its initial distribution to network providers, anticipated for Q2 2021. A small group of network providers will be convened to review the report in further detail.

CONSUMER ADVISORY BOARD

The CBC Consumer Advisory Board (CAB) convened on April 13th with peer specialist representation from several IPA network provider agencies, including [Interborough Developmental and Consultation Center](#), [The Jewish Board](#), [Postgraduate Center for Mental Health](#) and [WellLife Network](#).

The committee gave valuable insight into the challenges their members have faced during the pandemic, particularly accessibility to hardware/devices with high-speed internet service that could support an employment search and remote school attendance. Some also identified difficulty locating HCBS providers with capacity for educational and employment support. The committee recommended the creation of a central location outlining resources to address these issues.

The CAB is a peer-driven committee and CBC is looking for Peers or Peer Specialists to join us. Please contact [Ally Oswald](#) or [Bob Potter](#) if you or someone you know is interested in attending.

TRAINING INSTITUTE



SAMHSA COVID-19 EMERGENCY GRANT SELF-CARE TRAINING SERIES

The [Substance Abuse and Mental Health Services Administration](#) (SAMHSA) COVID-19 Emergency grant provided CBC and CBHS with funding to help address the immense unmet mental health needs in NYS (see the ["COVID-19 Updates"](#) section of this CBC Bulletin for

more information on corresponding programming). SAMHSA recognized that frontline staff—especially behavioral healthcare service providers—need support to address their personal and professional experiences with COVID-19.

This training series continues to reach an engaged and expansive audience, having provided 36 supportive workshops and Town Halls since launch that have reached over 1,000 frontline behavioral health staff spanning nearly 250 behavioral health agencies across New York State (54% NYC, 46% Rest-of-State) since its January launch. April highlights included grief and trauma support sessions, as well as workplace-focused opportunities to establish professional boundaries and prepare for a physical return to the workplace. Meanwhile, CBC Training Institute (TI) hosted a fourth COVID-19 Town Hall with Dr. Kavita Trivedi and Brad Hutton—this time focusing on socialization and travel. In sum, over 200 unique attendees attended [CBC Training Institute](#)'s SAMHSA-sponsored offerings in April.

APRIL TRAININGS RECAP

CBC TI held one further April training for its network—"Essentials of the Mental Status Examination (MSE)" provided IPA network member agency staff with the opportunity to review key components of the MSE, which underlies many psychiatric diagnostic assessments. This training was led by CBC Public Psychiatry Fellow Dr. Bianca Nguyen.

Dr. Nguyen also presented and moderated two trainings on COVID-19 vaccine confidence via [Adelphi University's School of Social Work](#) and [Emma L. Bowen Community Service Center](#) (a.k.a. Upper Manhattan Mental Health Center). These sessions centered the behavioral health provider's role addressing COVID-19 vaccine hesitancy and corrected many vaccine myths. Slide decks for respective trainings are available [here](#) and [here](#).

In sum, Dr. Nguyen's April trainings served 127 providers and social work students.

MAY TRAINING INSTITUTE CALENDAR

CBC TI's [May Training Calendar](#) offers further valuable training opportunities to support the CBC network. Please contact CBC TI Director [Emily Grossman](#) with any questions.

INNOVATIVE PROGRAMS

PATHWAY HOME™ AWARDED FIVE YEAR OMH CONTRACT

CBC's selection by NYS Office of Mental Health (OMH) to operationalize and manage eight Care Transition Support Teams across the city for the next five years will be formally announced imminently. Seven of these teams will mirror existing Pathway Home™ programs, while the new team supporting individuals returning to their communities from Brooklyn's [Kingsboro Psychiatric Center](#) will become operational on July 1st.

TECHNOLOGY & DATA ANALYTICS



IMSny
INNOVATIVE
MANAGEMENT SOLUTIONS
NEW YORK

CLAIMS BY IMSNY & DABI UPDATE

[Innovative Management Solutions NY](#) (IMSny) is set to launch its CLAIMS portal for CBC and CBHS IPA agencies currently contributing corresponding files.

Participating agencies will have free access to:

- Network-wide benchmarks;
- Inter-agency client overlap;
- Aggregations of total claims (by quantity and value) and total client counts; and
- Breakdowns by payor, diagnosis and procedure.

IMSny currently has 837 (claims) data for nearly half of eligible network provider agencies and continues to grow its data reservoir. This is key—the more data IMSny is able to house in one place, the more attractive the CBC and CBHS networks will be to would-be funders and payors. IPA network providers currently receive this service free of charge, subject to IPA network dues payment. Please email IMSny COO [Mathew Smith](#) to schedule a demonstration of the CLAIMS portal or learn how to securely connect your billing files to IMSny.

CLAIMS by IMSNY

IMSNY TAKES HOME INAUGURAL “SHARK TANK” PRIZE FROM NATCON21

On May 3rd, IMSNY won the first ever “Shark Tank” event at the annual NatCon conference hosted by the [National Council for Mental Wellbeing](#) in partnership with [innovaTel Telepsychiatry](#). IMSNY’s entrepreneurial focus and mission for a premier behavioral health network supported via its proprietary [Data Analytics and Business Intelligence \(DABI\) Platform](#) showcased to a panel of judges its potential to be the foundation for quality-focused, value-based contracting.

DABI is now in the process of connecting its third and more robust data source: Foothold Care Management (formerly Relevant). The imminent CLAIMS portal launch will give those agencies already contributing data to DABI an opportunity to access their submitted files in lieu of being transitioned to [Arcadia](#). This portal will give agencies access to a wealth of data available on launch, including demographic information, billable services and primary/secondary diagnosis counts, provider types, payor types and shared payor reports. The platform utilizes data submitted by agencies—benchmarking performance and analyzing network trends to provide valuable insights to each agency.

IMSNY is eager to leverage this powerful tool to assist other networks/providers to gain access to actionable data and insights. Please email IMSNY COO [Mathew Smith](#) to schedule a demonstration of the DABI platform and how it can deliver value to your agency’s operations, both immediately and in the future.

IMSNY SOLUTIONS FOR AGENCIES

IMSNY offers high quality solutions to the CBC network at discounted prices. Current opportunities include:

Rethinking Client Transportation

[Ride Health](#) represents an opportunity for agencies to reconsider their transportation strategy. Their solution can help reduce dependence on costly fleets and/or the time spent scheduling and tracking appointments. Contact IMSNY to [schedule a personalized demonstration for your agency](#).

Education, Community & Career Resources

Are you a clinician in need of quick CEUs for your license? Or looking for an industry-specific recruitment solution? [Triad](#) has hundreds of continuing education credits (all discounted at 25% of their list price for CBC agencies) and a growing community of behavioral health professionals and corresponding job board. Check it out [here](#).

Learning Management System & Content Library

Join the nearly 12,000 [Relias](#) users in the IMSNY network. [Click here](#) to schedule a demonstration of how Relias can be the “easy button” for your organizations training needs, giving agencies access to a large behavioral health learning library with tools to support training assignment and reporting requirements. If you are already contemplating or negotiating with Relias, [contact IMSNY](#) for the corresponding discount.

Virtual Meetings & Telehealth

IMSNY’s [Zoom](#) licenses include [large conference](#) and [webinar](#) for every business account for the monthly price of \$15 per license. Your agency’s current contract can be easily transferred to the IMSNY account. The network is currently using over 600 IMSNY licenses, amounting to collective savings of over \$30K annually. If interested, [contact IMSNY](#).

AGENCY SPOTLIGHT: HUDSON GUILD

[Hudson Guild](#) has been serving Manhattan's Chelsea neighborhood for over 100 years—empowering the surrounding area's residents and families to achieve their highest potential, while maintaining a priority focus on those in economic need. Program areas range from mental health and adult services to early childhood education and youth development. Visit their [website](#) for more information.

COVID-19 Vaccine Hub

On April 9th, Hudson Guild opened a vaccination hub in the Fulton Community Center at 119 Ninth Avenue. The center is hosted by Hudson Guild in partnership with Google and the City of New York and operated by Daybreak Health. Since then, it has been open Tuesdays through Saturdays from 10:00am-5:00pm, with the capacity to administer more than 200 doses of the Pfizer coronavirus vaccine every day to anyone aged 16 and up. Appointments are not necessary and both operation hours and populations served are due to expand imminently—the latter to include children aged 12 and up. Click [here](#) for the latest information on their hours.

10th Annual Virtual Benefit

Hudson Guild's [10th Annual Virtual Benefit](#) took place on April 20th and raised over \$900,000 to continue Hudson Guild's impactful work on the lives of those they serve!

