



CBC INSIGHTS

Data That Drives Care. Tech That Empowers People.



CBC believes that technology should advance care, not widen gaps.

Whether it's smarter dashboards, responsible AI, or predictive modeling—CBC remains committed to helping care teams make **better, faster decisions** every day.

Data Sharing: Making Access Smarter

We developed a powerful, unified data warehouse integrating clinical, billing, and operational data across systems.

Impact Snapshot

85%

reduction in manual reporting time

20+

data feeds integrated across programs



Real-time dashboards powering smarter decisions

We launched a **secure data-sharing pilot** across partner agencies, setting the stage for more coordinated, person-centered services through enhanced data availability.



Tableau Analytics Platform – Measuring What Matters Most

We manage 12 live dashboards for tracking key metrics like:



Engagement & outreach



Avoidable hospitalizations



Quality performance indicators



Revenue cycle efficiency

Top use:

Risk scoring for high-utilizer members

Machine Learning in Action: Predicting Risk & Targeting Care

Our Data Science Research Team is using ML models to:

- Flag high-risk members for readmission
- Prioritize interventions based on



ETHICAL TECH

Leading with Governance

The CBC Network Data Advisory Committee is setting standards for data use, and launching our AI Think Tank in September, co-led by CBC, Foothold Technology, and Informd, LLC.

AI Think Tank Purpose:

- Build AI Literacy
- Develop Common Compliance and Legal Framework
- Identify High Impact Use Cases
- Launch pilot projects

INVESTING IN THE FUTURE

CBC's STEM Committee

We're cultivating internal innovation with our new STEM Committee, focused on:

- Tech skill-building for staff
- Peer-led learning exchanges
- Supporting in-house R&D culture



Want a Demo or More Info?

We welcome collaboration. Reach out to Ashley Loser at aloser@cbcare.org to explore dashboards, pilot opportunities, or join the AI Think Tank.

cbcare.org



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