

CARE COORDINATION SERVICES

HEALTH HOME SERVING CHILDREN (HHSC) UPDATES

In order to facilitate HCBS services, which are being carved-in to Managed Care starting 10/1/2019, CBC HHSC will be transmitting all Plans of Care (POCs) on behalf of our Children's CMAs.

REDUCTION IN PMPM

CBC has worked closely with our Board of Directors on the FY20 budget and the HH Board has approved a reduction in the administrative rate to \$12PMPM, retroactive to 7/1/2019. The Admin Fee invoices have been adjusted for the \$1 retroactive "give-back" on the September invoice.

BTQ

Some MCOs continue to not process voided claims and/or pay the incorrect (higher) Outreach Rate—Healthfirst, is withholding the excess amounts over the course of multiple future payments. Most CMAs should expect withholding amounts from future payments.

CBC HH VALUE-ADD TRAININGS

In collaboration with **JCCA**, CBC is launching a series of trainings about child sexual abuse, exploitation, as well as healthy sexual development. Each training will be facilitated by Jessie Boye-Doe, LCSW, Director, Center for Healing, at JCCA. Trainings will be held at UJA Federation. These trainings are geared toward care

managers and supervisors. Upcoming trainings include:

Commercial Sexual Exploitation of Children (CSEC 101)

Wednesday, October 23rd 9:30am-
12:30pm

Register by: Friday, October 18th

This three-hour training provides foundational knowledge on identifying and working with children who are victims of CSEC or are at high risk for being trafficked. Attendees will learn about state and federal laws surrounding the sexual exploitation of children, red flags to help identify trafficked, and at-risk youth. Attendees will engage in interactive activities to practice what they learn.

2 Sessions: Healthy Sexual Development in Children and Adolescents: When Should You Worry/Wonder?

Tuesday, October 29th 9:30-11:30am

Register by: Friday, October 18th

Thursday, November 21st 9:30-11:30am

Register by Friday, November 1st

Many care providers have limited understanding of healthy sexual development in children and adolescents, which can lead to false assumptions about child sexual abuse trauma. This two – hour training explores the various developmental stages to identify what is normal and what should be concerning.

To register for one of these free trainings please RSVP to **CBCHealthHome** and include your name, job title, CMA, and email address.

HH SEPTEMBER 2019 TRAININGS: VOH PLAN OF CARE SERIES

Thank you to those who participated in our VOH POC Series for September. There were 120 participants across adult and children's CMAs.

HCBS INFRASTRUCTURE PROGRAM

TRAININGS & LEARNING COLLABORATIVE HIGHLIGHTS

CBC convened the HCBS Infrastructure Network Provider Meeting and Learning Collaborative and wants to thank **SUS** for their participation and sharing their strategies and techniques in targeting a large number of HARP clients within this first performance quarter.

CBC, in coordination with the HCBS Infrastructure Network Providers, developed and is rolling-out the HCBS Dashboard, with an overview of the contracted data metrics and overall network performance, to be distributed twice monthly to reflect current data towards our targeted goals.

CBC has conducted in-person trainings for staff, hosted Q/A regarding HARP-related material and workflows and held support calls for the network provider's management and fiscal departments.

HCBS Infrastructure Network Providers have completed 115 Eligibility Assessments, 70 Level of Service Determinations were

processed, and 60 Plans of Care were completed. The overall goal is to increase the number of HARP clients receiving HCBS services while strategizing to address the barriers.

QUALITY PERFORMANCE MANAGEMENT & COMPLIANCE

QMT/CQMT MEETING

Thank you to [Community Access](#) for hosting the September QMT/CQMT meeting.

The following activity is occurring across CBC Quality Performance Management Department:

- Q2 2019 HH CMA Performance Report Analysis were issued and provide a de-identified view that compares CMAs with the rest of the network per measure.
- Q3 2019 Performance Analysis will be issued at the same time as the Performance Report in November 2019 to allow CMAs timelier access to this information.
- CBC QPM and CBC HH team have undergone consent and Plan of Care reviews for the 1915c Children's Waiver population.
- An audit was conducted with uploads of Adult HH DOH-5055 consents and revealed there were many consents without the necessary elements included.
 - CBC QPM will host a consent [Zoom](#) training on November

22nd from 10:00am-11:00am to review the consent process.

The next meeting will be Thursday, November 21st. Details to follow.

QUALITY OVERSIGHT & CLINICAL INTEGRATION MEETING

The IPA Quality Oversight & Clinical Integration (QO/CI) Committee met on September 5th with representation from 11 network agencies.

The committee received an update from the first Discovery Meeting with [ACMH](#) and since then, has held two more with [Project Hospitality](#) and [Fountain House](#). These agencies were critical in providing feedback and we continue to seek volunteers to assist in understanding how EHRs are utilized to document and transmit data to inform Data Analytics Business Intelligence (DABI) platform implementation.

The committee also continued to work through 3 of the 18 data measures/target tracks, with the following high priority measures:

- Diabetes monitoring for people with diabetes and Schizophrenia;
- Diabetes screening for people with Schizophrenia or Bi-polar disorder on anti-psychotic medications; and
- Initiation of alcohol and other drug dependence treatment.

If you are interested in joining this committee, please email [Tracie Jones](#).

UPDATED PSYCKES FORMS – INFORMATION SHARING & WITHDRAWAL OF CONSENT

New PSYCKES Information Sharing Consent and PSYCKES Withdrawal of Consent forms are now available in 10 languages. These forms should be utilized moving forward and can be accessed [here](#).

The new consents are compliant with applicable laws and regulations including, but not limited, to NY Mental Hygiene Law Section 33.13, HIPAA, and 42 CFR Part 2.

Please contact [PSYCKES-Help@omh.ny.gov](#) with any questions.

TECHNOLOGY

OASAS AWARD

CBC was selected for an OASAS BHCC Award. The award will allow CBC to:

- 1) Increase capacity by offering a series of Learning Collaboratives (LC), built on the principles of Project ECHO (Extension for Community Healthcare Outcomes); and
- 2) Increase access through technology solutions by piloting projects that utilize new Technology Assisted Care (TAC) or Telehealth capability.

TECH THURSDAYS

The CBC Innovations Hub is happy to announce the "Tech Thursdays" Breakfast Series; a roundtable discussion format that bring together entrepreneurs, thought leaders, and senior leadership from CBC's provider agencies. Each session, running from October through February, will have a moderator drive the conversation with 2

-3 technology vendors on how their solutions can potentially impact the behavioral health community and explore implementation barriers, setting expectations, and interoperability challenges.

Topic areas include Care Management, Patient Engagement, Medication Management, Provider Facing Platforms, and Tools for Substance Abuse.

NETWORK PROGRAM SERVICES SURVEY (NPSS)

CBC launched the Network Programs and Services Survey (NPSS), in order to gather critical and updated agency information. The NPSS is pre-filled with as much information that CBC has available and we have developed a process to minimize administrative burden for this by assigning a CBC point person to guide each agency through the process. A example of the survey can be viewed [here](#).

The survey responses will be used to ensure agencies can gain visibility on the CBC-IPA Public Resource Map and that the Data Analytic Business Intelligence (DABI) Platform is correctly configured to capture each agency's unique program environment. [The Bridge](#), [Project Hospitality](#), [NHCC](#), [Fountain House](#) and [SUS](#) were critical in helping us beta test the survey. Thank You!

HEALTHIFY

Healthify, continues to be used across the CBC network. 488 searches were performed in the month of September.

Please contact [Elise Kohl – Grant](#) to implement Healthify.

INNOVATIVE PROGRAMS

PATHWAY HOME™ FUNDED BY OASAS

CBC and OASAS announced a partnership for the funding of a Pathway Home™ care transitions team to provide services for individuals transitioning into the community from NYC inpatient detoxification and rehabilitation settings. The full press release can be read [here](#).

2019 NATIONAL ASSOCIATION FOR CASE MANAGER CONFERENCE

Monisa Lane (S:US), Dr. Lukisha Homer (NYS Bronx Psychiatric Center) and Barry Granek (CBC) presented “Embedding Community-Based Case Management in a Hospital System” at the 2019 National Association for Case Manager Conference.

PATHWAY HOME™ NAMED IN NEWS ARTICLE

Pathway Home was the recipient of the Case Management Practice Improvement Award at the CMSA's 29th Annual Conference & Expo. This was recently featured in [Yahoo! Finance](#).

PATHWAY HOME™ NEWSLETTER

Check out the CBC's Pathway Home™ monthly [newsletter](#).

IN THE NEWS...

JCCA SECOND ANNUAL CSEC CONFERENCE

JCCA will present its second Commercial Sexual Exploitation of Children (CSEC), [Layered Vulnerabilities: Policy, Practice, & Prevention for Multiple-Risk Populations](#), on November 14th.



DOHMH VACCINE BULLETIN

DOHMH released their September bulletin, highlighting [childhood vaccines](#). The bulletin covers guidance for vaccinations in children aged 2 – 18 and locations to receive vaccinations. The bulletin is available in several [languages](#).

MEDICAID PROVIDER RE-VALIDATION

The Affordable Care Act (ACA) mandates that all Medicaid Providers must be revalidated every 5 years.

- Revalidation includes providing information on provider's ownership, managing employees, agents, persons with a control interest, group affiliations, supervising/ collaborating arrangements, and providing current addresses, specialties, etc.

Providers have 90 days from date of initial letter to process their [revalidation form](#).

NYC DOHMH BUPRENORPHINE WAIVER TRAINING

DOHMH continues to sponsor free Half-and-Half Buprenorphine Waiver Training. Physicians are required to complete an 8-hour training; nurse practitioners and physician assistants must take 24 hours of training to apply. This format includes 4 hours of online training, due prior to 4 hours of in-person training. Pre-registration is required.

Upcoming trainings are below:

Montefiore Hospital

Friday, October 25th, 8:30am – 1pm

Friday, November 8th, 1pm – 5:30pm

Wednesday, November 13th, 1pm – 5:30pm

Columbia University

Wednesday, November 6th, 2pm – 6:30pm

CRAINS HIGHLIGHTS CBC ROLE IN TECHNOLOGY TESTING

In September, Crain's featured a write up on CBC's [technology White Paper](#). With the expanding marketplace for TAC, CBC is at the forefront of exploring TAC solutions and their role in the population CBC serves. "We realized that this is a huge issue and that the providers were drowning in cold calls from [technology] providers," said Dr. Jorge Petit. "As an independent practice association, part of the role is to help the network understand what's out there." The CBC Innovations Hub aims to explore, vet, and pilot innovative technologies focusing on behavioral health.

DSRIP EXTENSION AND RENEWAL PROPOSAL

On September 17th, NYS DOH released a draft proposal describing an amendment to the 1115 MRT waiver to extend DSRIP for four years. Currently, DSRIP is scheduled to end in March 2020. In the draft, DOH proposes to request CMS to approve \$8B in federal funding over four years, with a one-year extension through March 2021 and three-year renewal through March 2024. Investment areas include:

- \$5B DSRIP Performance;
- \$1B Workforce Development;
- \$1.5 Social Determinants of Health; and
- \$500M Second Interim Access Assurance Fund

The summary can be reviewed [here](#).

E-mail 1115waivers@health.ny.com to submit comments by November 4th.

YEAR 5 UPDATE TO VBP ROADMAP

The final [VBP Roadmap](#) under DSRIP has been released by NYS DOH. Changes of note include:

- FQHCs may participate with a non-FQHC lead VBP contractor in Level 2 or 3 arrangements, with members attributed to the lead VBP contractor;
- Total Cost of Care for the General Population arrangements with carved-out bundles or populations will not need to include quality measures for those carve-outs; and
- Clarification and encouragement for MCOs, VBP Contractors and CBOs to bi-directionally share de-identified aggregate data prior to the contracting period to set goals and care models.

PROPOSED RULE TO AMEND PART 830 OF TITLE 14 NYCRR

OASAS released a [proposed rule](#) to amend part 830 of title 14 NYCRR to regulate tele – practice for OASAS certified providers. The rule updates existing guidance up to the current guidelines of NYS Medicaid and OMH tele – mental health regulations. Public comment can be submitted to [Carmelita Cruz](#) by November 24th.

NYU HEALTHCARE INDUSTRY DAY

NYU reached out to CBC to help educate students, future healthcare professionals, on the wide range of opportunities available on the healthcare market.

On September 20th CBC participated in the Healthcare Industry Day with NYU Wagner Health Network in partnership with the Wagner Office of Career Services and NYU Healthcare Consulting Organization.

CBC shared the room with other prestigious agencies across the healthcare sector including such as: The Commonwealth Fund, Pfizer, Springbuk, Rx.Health, Horizon Blue Cross Blue Shield, Roivant, Covera Health and Allergan.

CBC was able to discuss with many students on the possible opportunities and healthcare trends within the behavioral health sector.

FUNDING OPPORTUNITIES

NYSHEALTH LAUNCHES 2020 SPECIAL PROJECTS FUND

The New York State Health Foundation (NYSHHealth) 2020 Special Projects Fund is accepting proposals with a deadline of March 4, 2020. Further information is available [here](#).

TRAINING INSTITUTE

CBC's Training Institute provides education and technical assistance on the successful & award-winning Pathway Home™ care transition model. In addition, to care transition subject matter expertise, the Training Institute offers a wide array of trainings, including:

- Engagement & De-escalation
- Building Effective Relationships
- Self-care and Work/Life Balance
- Coping Skills to Empower Program Participants

September Activities:

- Training for OMH Housing Providers at Creedmoor and South Beach Psychiatric Center
- Developing a Learning Collaborative on Gaps in Care

The topic was Person-Centered Engagement and De-escalation and focused on how to engage and de-escalate participants in a recovery-oriented, strengths-based way.

If you have any training needs, please reach out to [Emily Grossman](#), Training Manager.

IMSNY

We are excited to announce the official launch of Innovative Management Solutions NY (IMSNY), the joint venture of CBC and [Coordinated Behavioral Health Services \(CBHS\)](#).

IMSNY signed a 3-year contract with Arcadia to develop and host the DABI Platform. IMSNy will lead implementation efforts with CBC and CBHS to enable easy access to data analytics and population health across the provider network. Placing DABI under IMSNy provides a centralized tool to implement a standardized approach to analyzing unstructured and disparate behavioral and social determinants of health data.

Elise Kohl-Grant will shift roles from her position as Director, IT Projects at CBC, to Chief Information Officer (CIO) of IMSNy. As CIO, Elise will provide leadership in the implementation of DABI while working with representatives from CBC and CBHS. Additionally, she will take an active role in establishing strategic partnerships that align with ongoing sustainability efforts across the both IPAs. Khushi Shah, Data Analyst, Population Health, will also be transitioning to IMSNy, working on the DABI implementation.